

Direct Option 3F – Willamette Dental Group

Benefit	Members pay
Annual maximum	No annual maximum
Deductible	No deductible
General office visit	\$15 copay per visit
Diagnostic and preventive services	
Routine and emergency exams	Covered with the office visit copay
Routine X-rays	Covered with the office visit copay
Teeth cleaning	Covered with the office visit copay
Fluoride treatment	Covered with the office visit copay
Sealants (per tooth)	Covered with the office visit copay
Head and neck cancer screening	Covered with the office visit copay
Oral hygiene instruction	Covered with the office visit copay
Periodontal charting	Covered with the office visit copay
Periodontal evaluation	Covered with the office visit copay
Restorative dentistry and prosthodontics	
Fillings (amalgam)	Covered with the office visit copay
Porcelain-metal crown	\$150 copay
Complete upper or lower denture	\$150 copay
Bridge (per tooth)	\$150 copay
Endodontics and periodontics	
Root canal therapy – anterior	\$75 copay
Root canal therapy – bicuspid	\$150 copay
Root canal therapy – molar	\$225 copay
Osseous surgery (per quadrant)	\$150 copay
Root planing (per quadrant)	\$120 copay
Oral surgery	
Routine extraction (single tooth)	Covered with the office visit copay
Surgical extraction	\$120 copay
Orthodontia treatment	
Pre-orthodontia services	\$150 copay*
Comprehensive orthodontic services	\$2,800 copay
Miscellaneous	
Local anesthesia	Covered with the office visit copay
Dental lab fees	Covered with the office visit copay
Nitrous oxide	\$40 copay
Specialty office visit	\$30 copay per visit
Out of area emergency care reimbursement	You pay charges in excess of \$100

*Copayment credited towards the Comprehensive Orthodontic Service copayment if patient accepts treatment plan.

Can I sign up for the Direct Option Plan and still go to my own dentist?

To receive the excellent benefits of your Direct Option Plan you must receive care from a Willamette Dental Group dentist or specialist. Your coverage also extends if you are referred to an outside dentist or specialist by your Willamette Dental Group dentist. If referred to an outside dentist or specialist, your copayments remain the same as shown in your Summary of Benefits.

How do I schedule an appointment?

To schedule an appointment that meets your scheduling needs, please call the Willamette Dental Group Appointment Center:
Toll Free..... 1-855-4DENTAL (433-6825)
Appointment Center Hours:
Monday – Friday 7 a.m. to 6 p.m. PT
Saturday 7 a.m. to 4 p.m. PT

How long does it generally take to get an appointment?

The length of wait-time for an appointment may vary based on your choice of provider, dental office location, appointment type and your desired day or time of appointment. Willamette Dental Group’s goal is to get you in within days or weeks to fit your lifestyle.

All of Willamette Dental Group’s office locations practice the Simple Scheduling method. Through this model, more appointment types are offered everyday so you can be seen when it fits your schedule and needs.

What can I expect at my first visit?

During your first visit to a Willamette Dental Group office, you will receive a thorough dental examination that includes X-rays and comprehensive risk assessments. Your dentist will develop a Proactive Dental Care Plan based upon your immediate needs, current dental health and long-term oral health goals. This individual plan will include recommendations for cleanings, restorations and preventive treatments. Most patients will receive a cleaning at their first visit, based on the assessment and recommendation from your dentist.

Is orthodontia available at every office?

Specialty services, including orthodontia are generally available on a regional basis. To find out where specialty services are available in your area, simply contact the Willamette Dental Group Appointment Center toll free at (855) 433-6825.

What if I have a dental emergency?

Willamette Dental Group provides emergency dental care during regular office hours. If you have a dental emergency, you should call the Appointment Center toll free at (855) 433-6825. If necessary, you will be scheduled to see a dentist within approximately 24 hours. After-hours, a dentist is available for dental emergency consultation over the telephone, at no cost.

What if I have a dental emergency while I’m out of town?

If you are traveling 50 miles or more from a Willamette Dental Group office, you may obtain emergency treatment from any licensed dentist. Emergency dental treatment may be eligible for reimbursement up to the amount stated in your Member Handbook. Upon returning home, contact Willamette Dental Group’s Member Services Department for reimbursement.

What kind of training and experience do Willamette Dental Group dentists have?

All Willamette Dental Group dentists meet high standards for professional qualifications, licenses, endorsements, and certifications. Most have years of experience, and every dentist participates in the Willamette Dental Group Quality Assurance Program that includes regular peer reviews to ensure optimal care. Willamette Dental Group actively promotes professional development to continually enhance the capabilities of all Willamette Dental Group providers. Credentialing and information for all Willamette Dental Group providers, including patient ratings and comments, is available at willamettedental.com.

Can I get major work done right away?

The practice philosophy at Willamette Dental Group is to first diagnose and treat urgent conditions that pose an immediate threat to your oral health. The next priority is prevention; controlling the disease process. It is important that you be an active partner in maintaining good oral health to ensure the long-term success of the major restorative work you receive. Major restorative work is performed when your Willamette Dental Group dentist determines your teeth and supporting structures are stabilized, and when you have demonstrated a commitment to maintaining your oral health. This is the best way to ensure the long-term success of whatever major restorative work that you may need.

How do I change an appointment?

If you need to reschedule or cancel an appointment, please call the Willamette Dental Group Appointment Center at (855) 433- 6825 as soon as possible. Your provider may charge a missed appointment fee for any appointment that you miss without a minimum of 24 hours prior notice.

Who do I call for more information?

Please direct questions about your dental plan or service to the Willamette Dental Group Member Services Department:

Monday – Friday8 a.m. to 5 p.m. PST
Phone..... 1-855-4DENTAL (433-6825)
Email..... memberservices@willamettedental.com

Please refer to your Member Handbook for limitations and exclusions.

Offices & Specialty Locations



Visit our website at willamettedental.com

for up-to-date information about our dental offices and providers,
including addresses, directions, hours and patient ratings and comments.

Oregon Offices

Albany

2225 Pacific Boulevard SE, Ste 201
Albany, OR 97321

General Dentistry

Beaverton

4925 SW Griffith Drive
Beaverton, OR 97005

General Dentistry
Orthodontics
Pediatric Dentistry

Bend

62968 O.B. Riley Road
Bend, OR 97703

General Dentistry
Orthodontics

Corvallis

2420 NW Professional Dr., Ste 150
Corvallis, OR 97330

General Dentistry
Orthodontics

Eugene

2703 Delta Oaks Drive, Ste 300
Eugene, OR 97408

General Dentistry
Oral Surgery

Grants Pass

2166 NW Vine Street, Ste H
Grants Pass, OR 97526

General Dentistry

Gresham

1107 NE Burnside Road
Gresham, OR 97030

General Dentistry

Hillsboro

5935 SE Alexander Street
Hillsboro, OR 97123

General Dentistry
Dentures

Lents

8931 SE Foster Rd,
Portland, OR 97266

General Dentistry
Endodontics
Orthodontics
Oral Surgery
Periodontics

Lincoln City

1105 SE Jetty Avenue, Ste B
Lincoln City, OR 97367

General Dentistry

Medford

773 Golf View Drive
Medford, OR 97504

General Dentistry
Dentures
Orthodontics
Periodontics

Milwaukie

6902 SE Lake Road, Ste 200
Milwaukie, OR 97267

General Dentistry
Dentures

Portland – Jefferson

1933 SW Jefferson Street
Portland, OR 97201

General Dentistry
Dentures
Orthodontics

Portland – Stark Specialty

405 SE 133rd
Portland, OR 97233

Dentures
Emergency Dentistry
Pediatric Dentistry

Portland – Stark Street

13255 SE Stark Street
Portland, OR 97233

General Dentistry

Portland – Weidler

220 NE Weidler
Portland, OR 97232

General Dentistry

Roseburg

2365 NW Stewart Parkway
Roseburg, OR 97471

General Dentistry
Orthodontics

Salem – Lancaster

3490 Lancaster Drive NE
Salem, OR 97305

General Dentistry
Orthodontics

Salem – Liberty

142 Pembroke St SE
Salem, OR 97302

General Dentistry

Springfield

2510 Game Farm Road
Springfield, OR 97477

General Dentistry
Orthodontics
Periodontics

Tigard

7095 SW Gonzaga Street
Tigard, OR 97223

General Dentistry
Dentures
Endodontics
Oral Surgery
Periodontics

Tillamook

805 Ivy Avenue, Ste B
Tillamook, OR 97141

General Dentistry

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Offices & Specialty Locations



Willamette
Dental Group

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for up-to-date information about our dental offices and providers,
including addresses, directions, hours and patient ratings and comments.

Tualatin

17130 SW Upper Boones Ferry Rd
Durham, OR 97224

General Dentistry

Washington Offices

Bellevue

626 120th Avenue NE, Ste B210
Bellevue, WA 98005

General Dentistry
Orthodontics

Bellingham

4164 Meridian Street
Bellingham, WA 98226

General Dentistry
Orthodontics

Everett

4310 Colby Street
Everett, WA 98203

General Dentistry
Endodontics
Orthodontics

Federal Way

181 South 333rd Street, Ste 100
Federal Way, WA 98003

General Dentistry

Kent

510 Washington Ave N
Kent, WA 98032

General Dentistry
Orthodontics

Longview

1461 Broadway Street, Ste A
Longview, WA 98632

General Dentistry
Orthodontics

Lynnwood

6101 200th Street SW, Ste 201
Lynnwood, WA 98036

General Dentistry

Olympia

3773-C Martin Way East, Ste 105
Olympia, WA 98506

General Dentistry
Oral Surgery
Periodontics

Pullman

1646 South Grand Avenue
Pullman, WA 99163

General Dentistry
Orthodontics

Puyallup

702 South Hill Park Drive
Puyallup, WA 98373

General Dentistry
Orthodontics

Richland

1426 Fowler Street
Richland, WA 99352

General Dentistry
Endodontics
Orthodontics
Periodontics

Seattle

133 Dexter Ave North
Seattle, WA 98109

General Dentistry

Seattle – Northgate

2111 N Northgate Way, Ste 100
Seattle, WA 98133

General Dentistry

Seattle – Northgate Specialty

11011 Meridian Ave N, Ste 104
Seattle, WA 98133

General Dentistry
Endodontics
Oral Surgery
Orthodontics
Periodontics

Silverdale

3505 NW Anderson Hill Road
Silverdale, WA 98383

General Dentistry
Orthodontics

Spokane – Northpointe

9717 North Nevada
Spokane, WA 99218

General Dentistry

Spokane Valley

9019 E. Mission Avenue
Spokane, WA 99212

General Dentistry
Endodontics
Orthodontics

Tacoma

3866 S. 74th Street
Tacoma, WA 98406

General Dentistry
Endodontics
Oral Surgery
Orthodontics
Periodontics

Tumwater

6120 Capitol Boulevard South
Tumwater, WA 98501

General Dentistry
Endodontics
Orthodontics

Vancouver – Hazel Dell

910 NE 82nd Street
Vancouver, WA 98665

General Dentistry
Orthodontics

Vancouver – Mill Plain

9609 East Mill Plain Blvd
Vancouver, WA 98664

General Dentistry

Yakima

1200 Chesterly Drive, Ste 230
Yakima, WA 98902

General Dentistry
Orthodontics

Idaho Offices

Boise

8950 West Emerald Street, Ste 108
Boise, ID 83704

General Dentistry

Coeur d'Alene

943 West Ironwood Dr, Ste 200
Coeur d'Alene, ID 83814

General Dentistry
Orthodontics

Idaho Falls

2860 Valencia Drive, Ste 100
Idaho Falls, ID 83404

General Dentistry
Orthodontics

Meridian

1075 S Wells Street
Meridian, ID 83642

General Dentistry
Endodontics
Oral Surgery
Orthodontics

Twin Falls

452 Cheney Drive West, Ste 150
Twin Falls, ID 83301

General Dentistry
Orthodontics

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